

Ms. Heather McClure
Florence Nursing and Rehabilitation Center
2107 Cloyd Blvd.
Florence, Alabama 35630

Dear Ms. McClure,

May I take this opportunity to express deep gratitude for the care and treatment my wife received at the Florence Nursing and Rehabilitation Center. On admission, she could not stand from a seated position or walk without direct physical support and assistance. During the first two days after admission, she was evaluated by the rehabilitation staff with the results formulated into an active and effective treatment plan. Day after day the clinical and support staff carried out the goals from the treatment plan. Within two week, my wife could stand from a seated position, sit from a standing position, and walk without physical assistance. From a state of helplessness, she has achieved a large degree of independence from the direct methods and hands-on approach carried out by the well trained and effective therapy team. From these end results, I am most grateful because after sixty-two years of marriage, I desire the very best for the light of my life.

In addition to the admission and rehabilitation therapists, I have discovered a friendly, caring and involved staff from the business, nursing, food services, and other supporting members of the Florence Nursing and Rehabilitation Center family that provides direct support to meet the caring goals of the facility.

I have had the opportunity to visit a number of nursing and rehabilitation centers throughout the United States and cannot think of another staff and treatment team that has impressed me as much as the united staff from the Florence Nursing and Rehabilitation Center. Their therapy programs are dynamic and powerful for those received therapy under this well qualified staff.

Thank you for partnering with the needs of Florence and the Shoals area. We are richer in needed services because you are a proven provider.

Sincerely,

A handwritten signature in cursive script that reads "Demos Gallender, Ed.D." The signature is written in dark ink and is positioned to the right of the word "Sincerely,".

Demos Gallender, Ed.D